



Privacy Policy

Our Privacy Commitment

Maintaining your privacy is important to us. We want to ensure your experience with us is safe and secure. In keeping with that goal, we have developed this Privacy Policy to explain our practices for the collection of personal data.

Your Consent

RW Networks will collect, use, or disclose your personal information only with your knowledge and consent, except where required or permitted by law. When you choose to provide us with your personal information you consent to the use of your personal information as identified in this Privacy Policy and as may be further identified at the time of collection.

Personal information

Personal information is information that can identify an individual or information about an identifiable individual. We may collect personal information such as: name, postal address, telephone number, and email address;

You may choose not to provide us with your personal information. However, if you make this choice we may not be able to provide you with the product, service, or information that you requested.

How we collect information

Collected from you

Customer Reviews

The Customer Review functionality on our Facebook and Google Business page is provided as a rating system that offers you the chance to share your thoughts on our services. These reviews are accessible to all Web Site visitors so please use discretion when posting information to them and do not post personal information.

Sign-Up for Newsletters or Updates

RW Networks offers customers an opportunity to subscribe to our blog. You may choose to stop receiving these communications at any time. Each marketing or promotional email we send to you will include a link or other method to quickly and easily unsubscribe and decline further similar emails.

Subscription Services and Activations

RW Networks may offer activation of certain products and services like cellular plans, satellite services, or Internet services. These activations may require that certain contact and financial information be collected and provided to the respective service providers as part of the activation process.



Collected automatically

In some cases, we automatically collect certain information.

Our Web Site

When using our Web Site, we may collect the Internet Protocol (IP) address of your computer, the IP address of your Internet Service Provider, the date and time you access our Web Sites, the Internet address of the Web site from which you linked directly to our Web Site, the operating system you are using, the sections of the Web Site you visit, the Web Site pages read and images viewed. This information is used for Web Site and system administration purposes and to improve the Web Site.

Cookies

The Web Site uses "cookies", a technology that installs a small amount of information on a Web Site user's computer to permit the Web Site to recognize future visits using that computer. Cookies enhance the convenience and use of the Web Site. For example, the information provided through cookies is used to recognize you as a previous user of the Web Site (so you do not have to enter your language preference every time), to offer personalized Web page content and information for your use, to track your activity at the Web Site, to respond to your needs, and to otherwise facilitate your Web Site experience. You may choose to decline cookies if your browser permits, but doing so may affect your use of the Web Site and your ability to access certain features of the Web Site or engage in transactions through the Web Site.

Web Site Tracking Information

We may use web beacons or pixel tags to compile tracking information reports regarding Web Site user demographics and Web Site traffic patterns. For our own research purposes we may link tracking information with personal information voluntarily provided by Web Site users. Once such a link is made, all of the linked information is treated as personal information and will be used and disclosed only in accordance with this Privacy Policy.

Links to Other Web Sites

Our Web Site may contain links to other Web sites or Internet resources which are provided solely for your convenience and information. When you click on one of those links you are contacting another Web site or Internet resource. RW Networks has no responsibility or liability for, or control over, those other Web sites or Internet resources or their collection, use and disclosure of your personal information. We encourage you to read the privacy policies of those other Web sites to learn how they collect and use your personal information.

When is Your Information Removed?

We keep your information only as long as we need it for legitimate business purposes and to meet any legal requirements. We have retention standards that meet these parameters. We



destroy your information when it is no longer needed, or we remove your personally identifiable information to render it anonymous.

How we share your information

RW Networks does not sell or rent our customers' personal information to any other party.

Service Providers

RW Networks may use third parties to manage one of more aspects of our business operations, including the processing or handing of personal information. When we do use an outside company, we use contractual or other appropriate means to ensure that your personal information is used in a manner that is consistent with this Privacy Policy.

For example, we may share personal information with third parties to perform services on our behalf such as: processing non-cash payments, servicing products, verifying and validating information that you have provided to us, and providing customer support services.

Legal Disclosure

RW Networks may disclose your information as permitted or required by law. For example, we may be compelled to release information by a court of law or other person or entity with jurisdiction to compel production of such information. If we have reasonable grounds to believe information could be useful in the investigation of improper or unlawful activity, we may disclose information to law enforcement agencies or other appropriate investigative bodies.

How we protect your information

The security of your personal information is a high priority for RW Networks. We maintain appropriate safeguards and current security standards to protect your personal information, whether recorded on paper or captured electronically, against unauthorized access, disclosure, or misuse. For example, electronic records are stored in secure, limited-access servers; we employ technological tools like firewalls and passwords; and we ensure our employees are trained on the importance of maintaining the security and confidentiality of personal information.

SSL Technology

Our Web Site use encryption technology, such as Secure Sockets Layer ("SSL"), to protect your personal information during data transport. SSL encrypts ordering information such as your name, address, and credit card number.

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